

CSC is committed to making its services accessible, in accordance with [Act on the provision of digital services 306/2019](#).

This accessibility statement applies to the [CSC Zoom video conferencing tool](#) and <https://cscfi.zoom.us/>.

Compliance status

CSC Zoom website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

CSC Zoom video conferencing tool is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible because it is not compliant with the Act on the provision of digital services 306/2019.

- Navigation
 - In the Profile settings, buttons automatically redirect users to external websites without informing users. (WCAG 3.2.3, 3.2.5)
- Visual elements
 - Record button on the texting area of Chat has a confusing label text "File, Record audio message". (WCAG 3.3.2)

Zoom accessibility and supports

To be noticed, CSC Zoom is an On-Prem solution so it doesn't provide all features as the licensed version of Zoom. In related to web accessibility, CSC Zoom does not support Live Captioning.

Zoom supports [Keyboard Shortcut](#) for easy navigation to ensure the keyboard accessibility. You can view and edit keyboard shortcuts through Profile picture -> Settings -> Keyboard shortcuts. Zoom also have an [accessibility page](#) that provides more information.

Preparation of this accessibility statement

This statement was prepared on 1st December 2021. It is based on an assessment carried out by self-assessment of the application's compliance with the requirements of Directive (EU) 2016/2102.

This statement was last reviewed on [1st December 2021](#).

Feedback and contact information

Did you notice an accessibility issue on our website? Please send us an email to webmaster@csc.fi and tell us about it and we'll do our best to fix it.

Enforcement procedure

If you notice any accessibility issues on the CSC Zoom, please first send feedback to us, i.e. the site administrator. It may take us up to 14 days to reply. If you are not satisfied with the reply or do not receive a reply at all within two weeks, you can notify the Regional State Administrative Agency for Southern Finland.

Contact information of the regulatory authority

Regional State Administrative Agency for Southern Finland (Etelä-Suomen aluehallintovirasto)
Accessibility control unit (Saavutettavuuden valvonnan yksikkö)

www.saavutettavuusvaatimukset.fi

saavutettavuus@avi.fi

Telephone switchboard 0295 016 000