



Lifelong learning and digital services

a Dutch perspective

December 4, Helsinki - Vera Mol,
DUO, department of the Dutch ministry of Education and Culture



DUO? DUO makes education happen

DUO is the executive agency of the Ministry of Education, Science and Culture

Main tasks

Money factory: to finance the educational institutions
to finance the students

Data factory: to collect and administer all educational
data



Strategic goals



Reduce the administrative burden for citizens and institutions



Provide citizens and institutions with service of good quality



Deliver a more effective and decisive performance



Ensure a good match between policy and execution

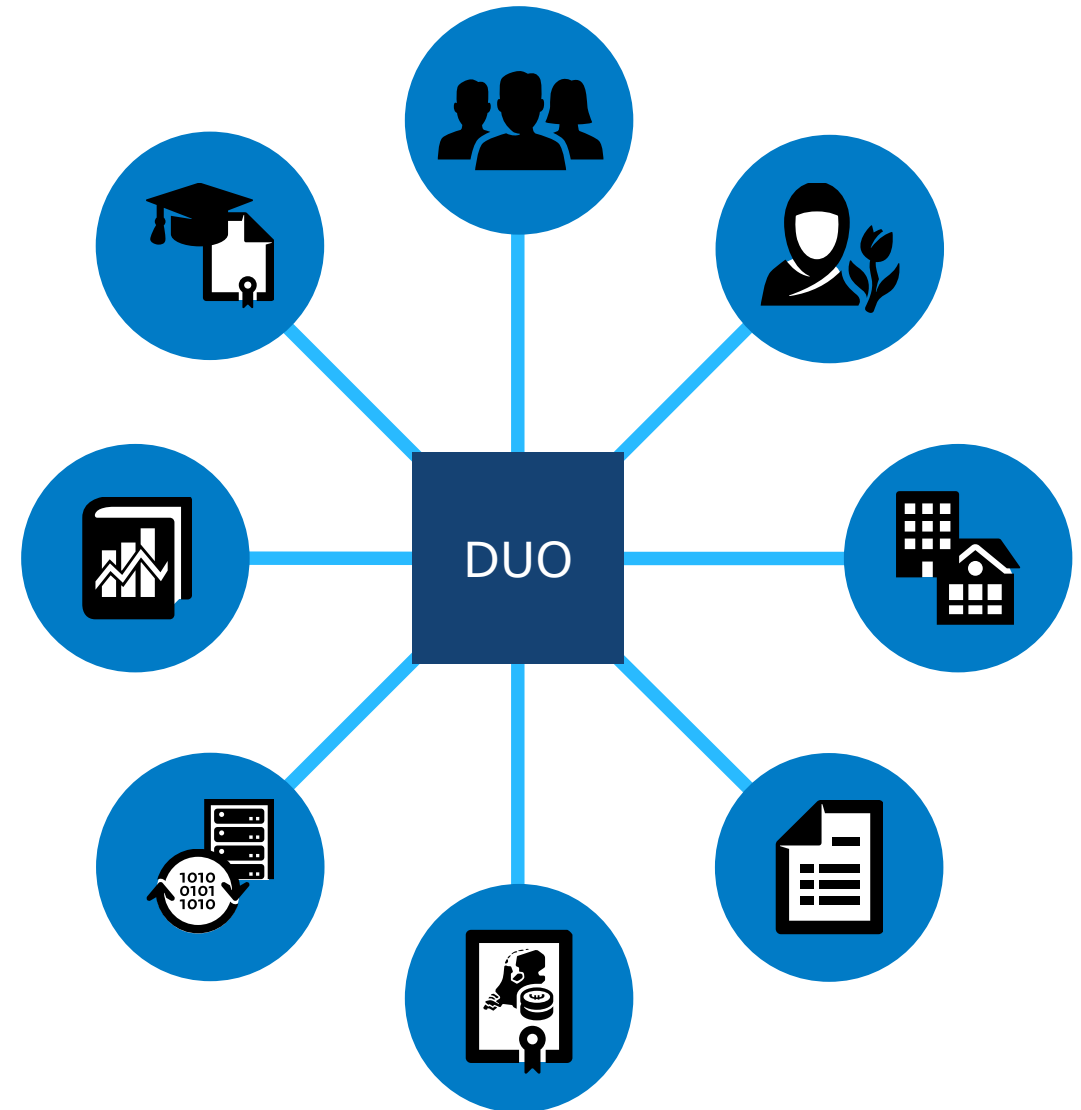


Ensure a good match between policy and results



Core business

1. Provide student finance, contributions in study costs
Collect tuition fees and study debts
2. Pay loans and allowances to candidates for naturalization
3. Fund educational institutions
4. Organise state exams and naturalization exams,
Perform logistical tasks for the central exams in
secondary education
5. Supervise exam logistics for the Financial Supervision Act
6. Collect and process educational data in various
databases
7. Enrich educational data and make information products
8. Authenticate and recognise diplomas; manage the
Diploma Register; act as Chairman of the Dutch National
Europass Center





Diploma register OCW

Educational registers	2014	2015	2016	2017
Page views	3,100,167	3,927,329	3,586,453	2,653,903
Number of certificates	132,905	188,202	197,732	263,822
Number of registered diplomas	7,600,000	8,500,000	8,050,370	8,459,873



Lifelong learning

preferred by ministry: “Lifelong *DEVELOPMENT*”

- ***crucial to economy, crucial to society***
- ***must become continuous process!***



New pathways – new partners

***employers&employees responsible for employability
more guidance by public employment services***



Reach lower skilled

***attention for basis skills training
search for learning motivators***





EQF - NLQF

- **well succeeded for accredited education**
- ***wider application: also for non formal***





Personalise – flexible pathways

modularise learning

customise to personal taste and abilities

SO...

COMPLEAP

A learner centered digital ecosystem of
competence development

a good match!



Thank you for your attention!



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