

A person in dark clothing is captured mid-air, performing a parkour jump over a metal railing in a narrow urban alleyway. The scene is dimly lit, with a building facade on the left and a window in the background. A yellow banner with the word 'COMPLEAP' is overlaid on the top part of the image.

COMPLEAP

PILOTING

18.9.2018

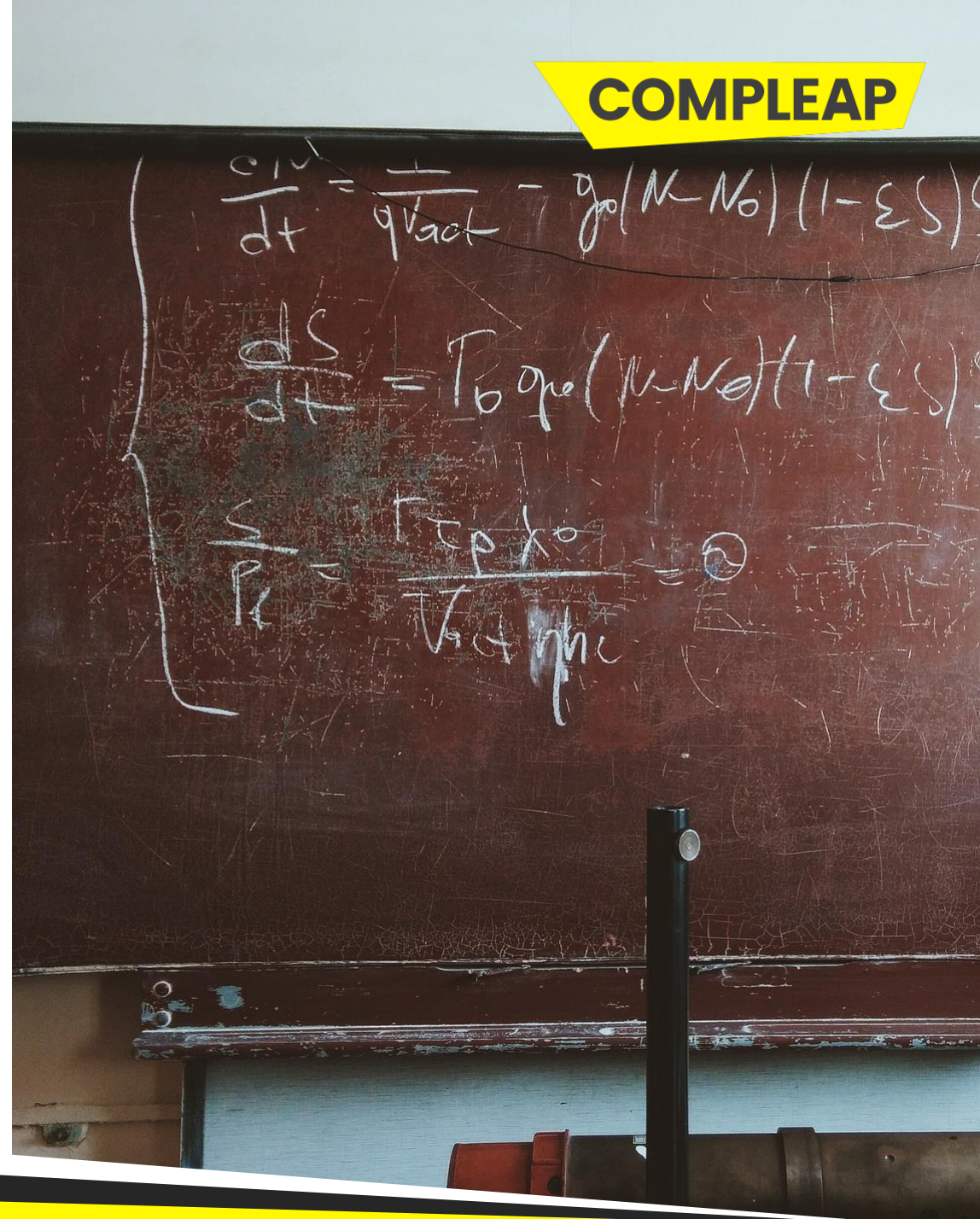
PILOTING PLAN

Stakeholders

Reference groups

Associate partners

Aim: User-centered testing
and piloting of digital services



A photograph of a server rack filled with network equipment. Numerous blue Ethernet cables are plugged into the front panels of the servers. A yellow banner with the word 'COMPLEAP' in black capital letters is positioned in the top-left corner of the image. The server units have labels such as 'fh2n 1261', 'fh2n 1279', 'fh2n 1277', 'fh2n 1275', 'fh2n 1273', 'fh2n 1271', 'fh2n 1269', 'fh2n 1267', 'fh2n 1265', and 'fh2n 1261' visible on their front panels. Some green status lights are illuminated on the units.

COMPLEAP

ASSOCIATE PARTNERS

- Piloting Partners

Gradia

Salpaus

Rovaniemi

Osao

Dutch partner (TBA)

ADMIN

- Coordinated by Gradia
 - Main Contact Tarja Puura
- Needed Agreements?
- Piloting Budgets Defined Together
 - Travel Costs
 - Other Costs

Needed from you ASAP:

- Main Contact Person for coordination of piloting in your institution
- How much time you can use on piloting
- Special Interests

PILOTING TIMETABLE

Mock-up from September

- validating ideas and needs

HTML from January 2019

- user testing of functionalities

Limited beta later

- small number of functionalities that actually work and are integrated with analytics, etc.

Reference Group Workshop on Mock-up and HTML Kick off Oct 10th, 2018 in Helsinki

Associate partner workshops from 2018-2019 for tackling piloting and user testing

Impact Evaluation Study by November 2019
- Including user testing in Fall 2019

PILOTING PLAN

2018 – 2019

Points of contact and activity



Reference Group Webinars

- 16.10.; 28.11.
- One hour every month at 9.30 am



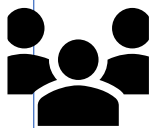
Evaluation

- Impact Evaluation Study, November 2019



Shadowing

- Fall 2018, Ohjaamo Helsinki
- Fall 2018, Gradia
- Spring? Rovaniemi, Salpaus



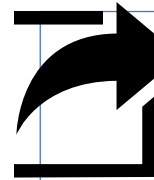
Reference Group Workshops

- 10.10.2018 HTML Kick-off Helsinki



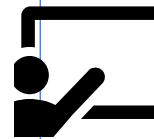
Associate Partner Workshops

- 18.9.2018 Associate partners piloting kick-off, Jyväskylä
- October 2018, OSAO



Surveys

- Spring 2018 to OSAO Students
- After 4.12. to Reference Group



Stakeholder Seminars

- 4.12.2018 Mid Term Seminar, Helsinki



Testing/Piloting Manual

- Ready by the end of 2018 for independent use

NEEDED USER GROUPS

These to be defined according to partner interests and supply:

- NEET
- Graduates
- Between jobs
- Recent Immigrant

SHADOWING

Testing one-on-one 20-30 minutes per user/applicant. Users actions followed within use of service.

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THANK YOU