

# Eduuni Collaboration Services Accessibility Statement

Updated 23.6.2020

[Suomeksi](#)

CSC - IT Center for Science Ltd.'s (CSC) aim is to guarantee the accessibility of the Eduuni collaboration services in accordance with the Act on the Provision of Digital Services and the EU Accessibility Directive.

This statement applies to the following Eduuni collaboration services:

- [Eduuni-wiki](#) (Atlassian Confluence)
- [Eduuni Jira](#) (Atlassian Jira)
- [Eduuni-workspaces](#) (Microsoft SharePoint Server)

This accessibility statement applies to the general user interfaces of the Eduuni collaboration services, which are open to everyone. Most of the content in Eduuni collaboration services is produced collectively by Eduuni's customers and end-users. The site owners and content producers (users) are responsible for the content and accessibility of their sites. The information in this statement is based on self-assessment.

## State of accessibility

Eduuni collaboration services partly fulfils the critical accessibility requirements (WGAC 2.1, A & AA). Non-compliance with the accessibility regulations is mentioned below under Non-accessible content.

Eduuni's goal is to productize the most commonly used collaboration tools of CSC's customers and stakeholders into one easy-to-use and constantly evolving service environment. Eduuni collaboration services are used via the Internet with various devices and browsers. The services are provided as independently as possible of the operating system, browser and office software, within the limits allowed by the products used. Eduuni collaboration services are based on a software developed by third-parties, which accessibility is primarily responsibility of the product developers (Atlassian, Microsoft).

More information about the accessibility of the products can be found from the following links:

- Atlassian - <https://www.atlassian.com/accessibility>
- Microsoft SharePoint - <https://docs.microsoft.com/en-us/sharepoint/accessibility-guidelines>

## Non-accessible content

The following content and/or functions do not yet meet the accessibility requirements:

- Text equivalents of images, links and other elements
- Colors and contrasts
- Some functions with keyboard commands or a screen reader
- Images representing text
- Attachments (e.g. PDF, PowerPoint)
- Usability with mobile devices

## Have you noticed any accessibility concerns?

If you notice any accessibility issues on the site, first send feedback to the site administrator [customerservice@eduuni.fi](mailto:customerservice@eduuni.fi). Remember to mention a page URL to which your announcement relates. Please note that it may take up to 14 days for a reply to be forwarded to you.

If you are not satisfied with the reply, or if you do not receive any response within two weeks, you may give feedback to the Regional State Administrative Agency for Southern Finland. See the Agency's website [saavutettavuusvaatimukset.fi](https://saavutettavuusvaatimukset.fi) (available in Finnish and Swedish) for a description of how the complaint can be filed and how the matter will be handled.

## Contact information of supervisory authority

Supervisory unit for accessibility

- [saavutettavuusvaatimukset.fi](https://saavutettavuusvaatimukset.fi) website (available in Finnish and Swedish)
- Email: [saavutettavuus@avi.fi](mailto:saavutettavuus@avi.fi)
- Switchboard: +358 295 016 000