

Facebook Messenger

Level C



Service use brings significant risks related to information ownership, privacy or security. ([Read more](#))

Not in EU area



The service is produced entirely or partly outside EU/ETA area. The customer is responsible for fulfilment of European data privacy and information security requirements. ([Read more](#))

Facebook Messenger

<https://www.messenger.com/>

Messaging service for instant messaging and picture, voice & file transfer.

Terms of Service & Privacy Policy

- Terms of service (1 October 2020 version checked): <https://facebook.com/legal/terms>
- Privacy Policy (2 August 2020 checked): <https://facebook.com/about/privacy>
- All claim or dispute are resolved according to the laws of the State of California, USA

Evaluation (22 Dec 2020)

- + Free instant messages, calls and videocalls
- + Easy to use, supports multiple platforms
- + supports two-factor authentication
- Usage data is shared with Facebook corp. other companies (Whatsapp, Instagram)

Monetization model

- Advertising. Service collects usage and user data for advertisements targeting.

Login

- Facebook account.

Information security and privacy

- Data in Facebook Ireland datacenters is transferred and processed in EU/ETA-area.

Data transfer from EU/ETA district to USA or other countries is based on standard contractual clauses.

Provider

- In EU/ETA district Facebook Ireland Limited.

Similar services

- Whatsapp, iMessage, Hangouts