

# ProtonMail

## Level B



Service contains risks and is suitable for some use cases. ([Read more](#))

## Not in EU area



The service is produced entirely or partly outside EU/ETA area. The customer is responsible for fulfilment of European data privacy and information security requirements. ([Read more](#))



**This service is still under evaluation process**

## ProtonMail









<https://protonmail.com/>

ProtonMail is a Swiss email service offering encrypted communications and a secure messaging option. The company is founded by former CERN scientists and developers.

### Terms of Service & Privacy Policy

- Terms of Service: <https://protonmail.com/terms-and-conditions>
- Privacy Policy: <https://protonmail.com/privacy-policy>
- Service is located in Switzerland
  -  [EU adequacy decision](#)

### Evaluation (10.12.2018)

-  Does not use sub-processors
-  Messages are stored in an encrypted form
  -   Encryption key can be stored by the user only ("Two Passwords" must be set manually)
-  Offers secure messaging capability and message expiration
- Data retention and disclosure:
  -  Gives a complete list of grounds for disclosure
  -  Gives a complete list of data retention periods and purposes
  - Discloses data under Swiss law to Swiss authorities
-  Offers GDPR (Art.28) compliant contract for business customers
- Huomioitava oman organisaation ohjeet salassa pidettävän aineiston käsittelystä Suomen rajojen ulkopuolella

### Login

Use of service requires registration as a customer

### Support

- A free version is available with limited features
- Paid versions include personal and business plans

### Provider

Proton Technologies AG (Switzerland)

**Similar services**

Hushmail