# Hushmail

#### Level B



Service contains risks and is suitable for some use cases. (Read more)

## Not in EU area



The service if produced entirely or partly outside EU/ETA area. The customer is responsible for fulfilment of european data privacy and information security requirements. (Read more)



This service is still under evaluation process

## Hushmail

https://www.hushmail.com/

Hushmail is a Canadian email service offering encrypted communications and a secure messaging option.

## **Terms of Service & Privacy Policy**

- Terms of Service https://www.hushmail.com/terms/
- Privacy Policy https://www.hushmail.com/privacy/
- Service is located in Canada
  - EU adequacy decision

## Evaluation (10.12.2018)

- Customer data is not analyzed for any other reasons than spam detection
- Does not share or disclose user data to third parties lincludes a secure mail option Offers two-factor authentication

- Data retention and disclosure

  - Gives a complete list of grounds for disclosure
    Gives a complete list of data retention periods and purposes
  - Discloses data under "orders enforceable under the laws of British Columbia, Canada"
- Organisation's own guidelines on processing confidential information outside of Finland must be taken into account.

#### Login

Use of service requires registration as a customer or a customer organisation.

## Support

- A free version is available with very limited features
- Paid versions include various personal, business and non-profit plans

### Provider

Hush Communications Inc. (Vancouver, British Columbia, Canada)